



Cancellation Policy

Hubbub will deliver the Services as specified in your Service Subscription Agreement.

Hubbub shall notify you of your renewal in writing sixty (60) calendar days before the end of your Subscription or after delivery of the Services as defined in your Service Subscription Agreement, unless otherwise stated.

Postponement (Giving Days)

Whilst your Service Subscription Agreement states the date for your Giving Day, the specific date is not fixed, but we require enough time to deliver the excellent Giving Day you deserve. Should you need to postpone your Giving Day, you can do so at any time by giving Hubbub thirty (30) days' written notice.

You will remain liable for all unpaid Fees as specified in your Service Subscription Agreement to the end of the Subscription, and for specific performance of your obligations under your Agreement.

Once you are ready to specify the new date for your Giving Day, we will require thirty (30) days' written notice and it must be made at least 90 days in advance of your new date.

Where we have started work or delivered any service components (e.g. video production, data segmentation, etc), that you want repeated for your new Giving Day date, we reserve the right to charge additional fees.

If you decide you no longer want to run a Giving Day at all, we are always happy to discuss alternative Services or Technology and may apply your original Giving Day Fee as a discount to your new Service Subscription Agreement.

Cancellation

Please refer to Clause 9 in the [Master Terms and Conditions](#) if you wish to Cancel your Services Subscription Agreement.